

SOLAR ECLIPSE OF THE HEART

Cancellation & Refund Policy

Overview

We understand that plans can change. This policy outlines the terms for cancellations and refunds related to our Solar Eclipse of the Heart. Please review the timelines and conditions below carefully before completing your registration.

Refund Schedule

All refund timelines are calculated based on the scheduled start date of the retreat.

Cancellation Window	Refund Amount	Credit Toward Future Retreat
60+ days before retreat	100% Full Refund	N/A
30–59 days before retreat	50% Refund	N/A
Less than 30 days before retreat	No Refund	Credit applied to next retreat

Tier 1 — Full Refund (60+ Days Before Retreat)

If you cancel your registration **60 or more days** before the scheduled start date of the retreat, you are eligible for a **full 100% refund** of the total amount paid. Refunds will be processed to the original payment method within 10 business days of receiving your written cancellation request.

Tier 2 — Partial Refund (30–59 Days Before Retreat)

If you cancel your registration between **30 and 59 days** before the scheduled start date, you are eligible for a **50% refund** of the total amount paid. The remaining 50% is forfeited and is non-transferable. Refunds will be processed within 10 business days.

Tier 3 — No Refund (Less Than 30 Days Before Retreat)

If you cancel your registration within **30 days** of the retreat start date, **no monetary refund will be issued**. However, the full amount paid will be applied as a **credit toward the next available retreat**. This credit is non-transferable to other individuals and must be used within 12 months of the original retreat date.

How to Request a Cancellation

To initiate a cancellation, please follow these steps:

1. Submit a written cancellation request via email to the retreat organizer.
2. Include your full name, registration confirmation number, and the retreat date.
3. The date of your cancellation will be determined by the date your written request is received.
4. You will receive written confirmation of your cancellation and applicable refund or credit within 5 business days.

Additional Terms

- **Organizer-Initiated Cancellation:** If the retreat is cancelled by the organizer for any reason, all participants will receive a full refund regardless of timing.
- **Transfer of Registration:** You may transfer your registration to another person at no additional cost, provided written notice is given at least 14 days before the retreat start date.
- **Force Majeure:** In the event of extraordinary circumstances beyond our control (natural disasters, government restrictions, pandemics, etc.), we reserve the right to reschedule the retreat. In such cases, your payment will be transferred to the rescheduled date, or a full refund will be offered.
- **Travel & Accommodation:** This refund policy applies only to retreat registration fees. Any travel, accommodation, or third-party expenses arranged independently are not covered under this policy.

Acknowledgment

By completing your registration for the Solar Eclipse of the Heart, you acknowledge that you have read, understood, and agree to abide by the terms of this Cancellation & Refund Policy.

Participant Name: _____

Signature: _____

Date: _____